Android
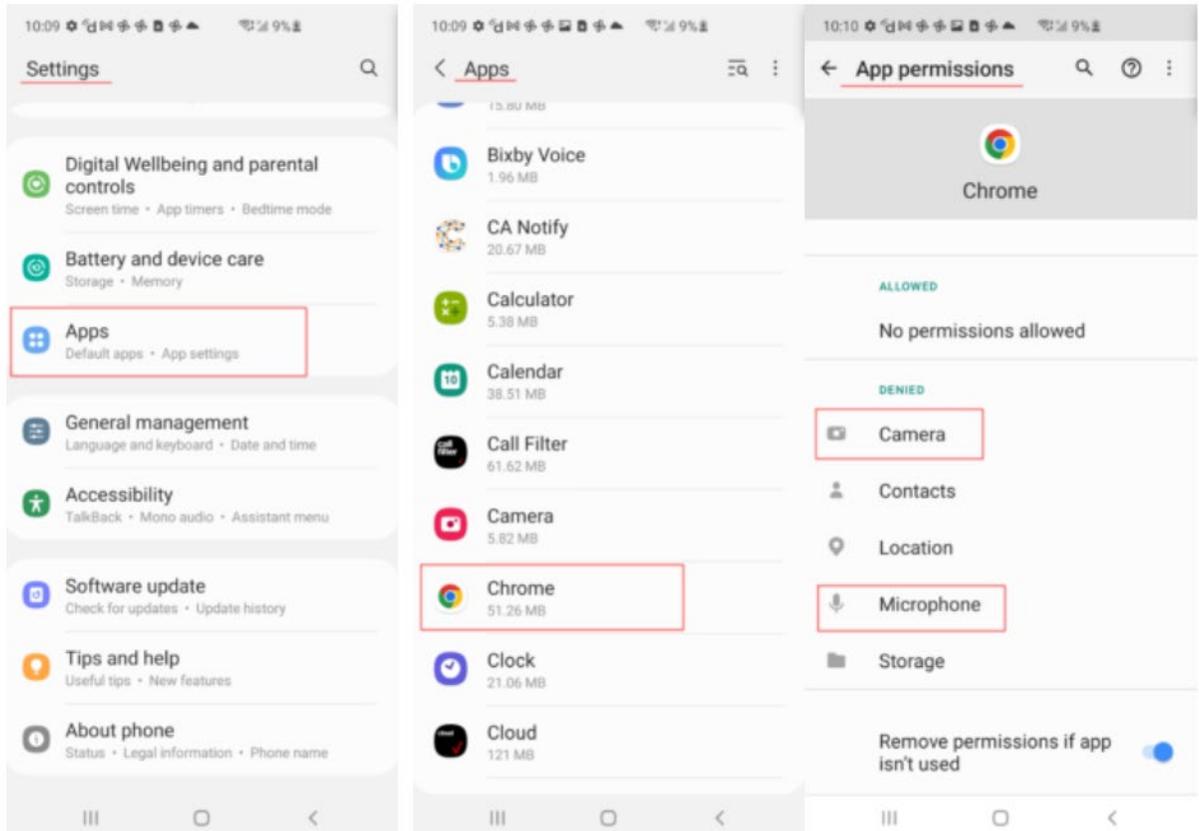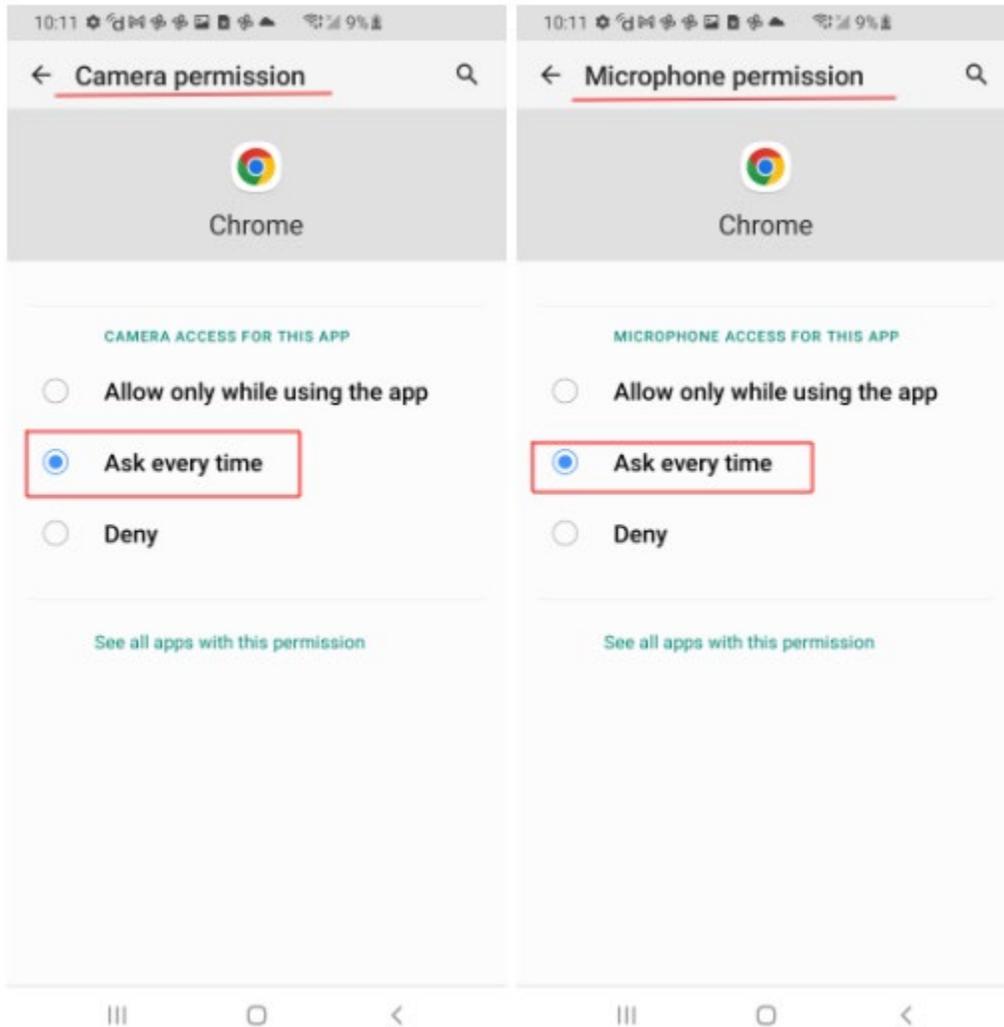
- Open your phone Settings and tap '**Apps' or, 'Apps & Notifications**'.
- Tap '**Apps' or 'App Info**'
- Scroll down and tap on '**Chrome**'
- Tap on '**Permissions**'
- Tap on '**Camera**'
- Tap on '**Microphone**'

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After you have successfully enabled camera and microphone access, tap on the link in the video invite text message to join your video visit.
Note: these steps may differ depending on your Android device model.